

3™ Window Films

Residential and Commercial Platinum and Platinum Select Warranty Process for Dealers

This document is intended to give instructions for 3M Authorized Window Film Dealers on how to complete a Residential and Commercial Platinum and Platinum Select Warranty. Deviations from this process will result in failure to process the warranty. Submitting a warranty claim, should follow our claim submittal process.

Steps:

- 1) Dealer sells a Residential or Commercial window film installation with a platinum or platinum select warranty at the desired dealer price. Please make sure the customer is the original owner of the windows for this warranty to mirror their current window manufacturer's warranty against seal failure. A proof of purchase detailing they're the original owners of the window, as well as what the warranty coverage is, will be asked for in the event they have a seal failure claim and we recommend attaching this when entering the customer into the 3M eWarranty System.
- 2) If a Platinum or Platinum Select Warranty is purchased, then a glass checklist is **REQUIRED**. Complete the glass checklist within the 3M Window Film Advantage App (found on 3M Dealer Advantage). If you do not have access to this, then please email 3mwindowfilmadmin@mmm.com and they will further assist.
- 3) Dealer and end customer fill out the application and make sure it's signed.
- 4) Dealer installs 3M Window Film
- 5) Dealer inputs customers information into the 3M eWarranty system, as you would on any sale, and attach the application and glass checklist.
- 6) 3M will email a copy of the platinum or platinum select warranty to the customer, unless the dealer doesn't input the customers email into the 3M eWarranty System.
- 7) Residential Platinum is \$99.00 and Platinum Select is \$149.00 **(Dealers can charge whatever they want, but this is what your Distributor will charge you the following month)**
- 8) Commercial Platinum is \$0.35 per sq. ft. and Platinum Select is \$0.50 per sq. ft. **(Dealers can charge whatever they want, but this is what your Distributor will charge you the following month)**

For questions or to return a call for Residential Platinum or Platinum Select Warranties, 3M authorized window film dealer may contact 3M at 1-866-499-8857.